

## Přehled nejčastěji se vyskytujících chyb při registraci HP Care Pack

HP CSN systém je v tuto chvíli nefunkční

**X9VP3Z5M2H68:**

**Error: REG000:An unhandled exception was raised. No data has been changed. Please contact support with the current time and Unit of Work Id so that the error can be located in the service logs.**

**XDFY37B9C254:**

**Error: java.lang.RuntimeException: javax.net.ssl.SSLPeerUnverifiedException: peer not authenticated**

PN nebo SN daného zařízení (HW) není správné

**KI4329170420:**

**Error: REG041:(Weak Warranty) The submitted Hardware product details cannot be validated. To complete HP Care Pack registration, please contact HP and provide Hardware Proof of Purchase.**

HW je již registrovaný, HP Care Pack je na stejné servisní úrovni

**XCRzZ4G59KB7:**

**Error: FCPRCCDE09:Only one In-Warranty CarePack can be registered with same service level group against a given Product Object of Service.**

HP Care Pack je již zaregistrovaný

**X455FB297386:**

**Error: REG007:Registration already exists. The Registration Mode cannot be INSERT when registering a CarePack that is already registered or in a workflow pending state.**

PN daného zařízení (HW) není kompatibilní s příslušným PN HP Care Pack

**X3B6L2PM8954:**

**Error: REG024:The supplied Product Number 'V1D03ES' is not compatible with the supplied Fixed Care Pack.**

Uživatel je přihlášen v portálu delší dobu bez aktivity

### HP Channel Service Network

**We're sorry, but an unexpected error has occurred.**

**Please try the page again, and if the error re-occurs try the below steps before contacting your HP administrator, or the HP GCSN Business Support Organization.**

**Step 1: Please click [here](#) to return to the GCSN main page.**

**Step 2: If the above does not work your GCSN session likely timed out, please click [here](#) to logout of the GCSN application, then login again.**

**Technical Information:**